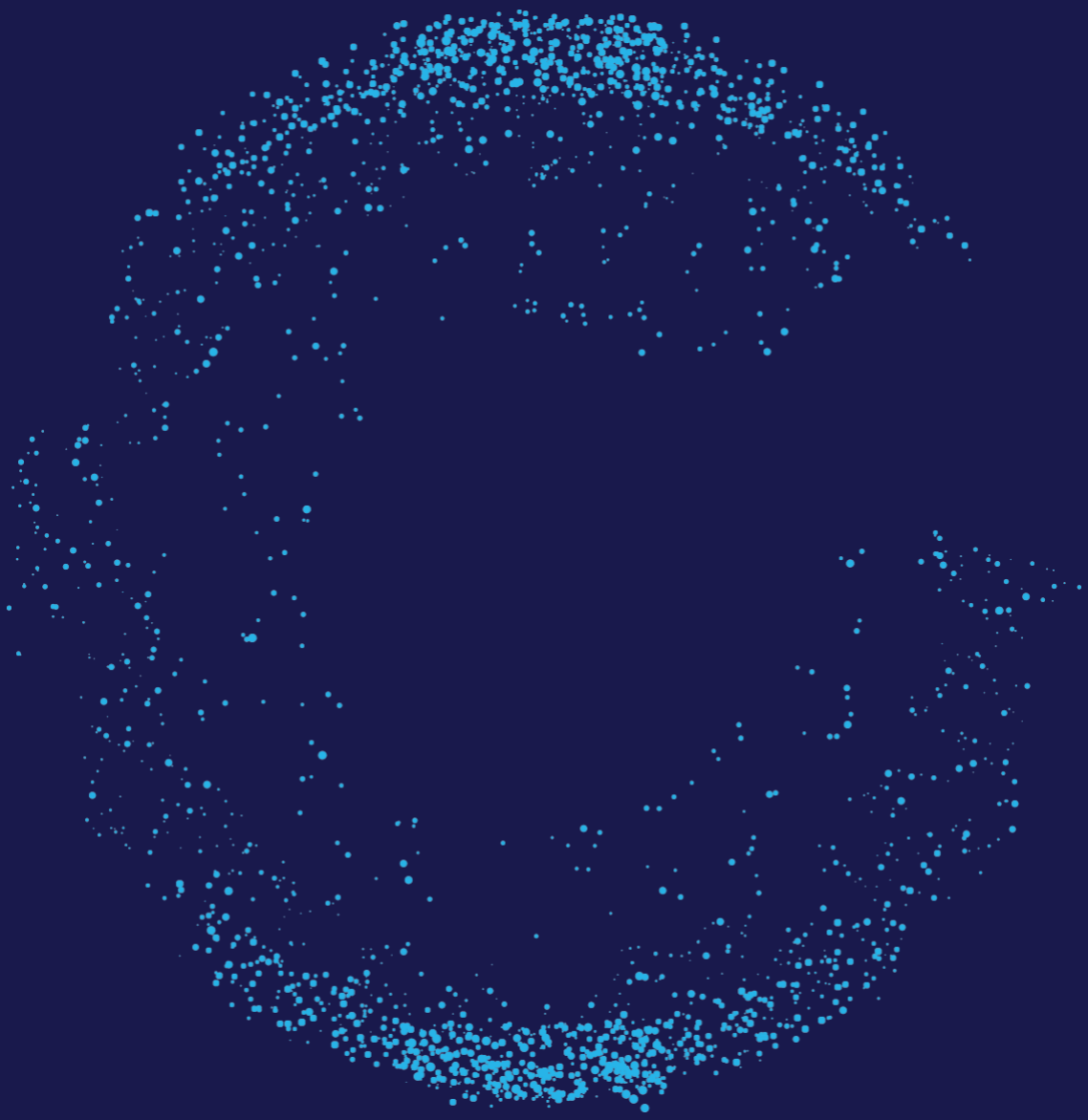
Education Services

Course Catalog



Blue Yonder Network

BlueYonder
Move beyond boundaries

About This Catalog

This catalog is your essential guide to Blue Yonder Network instructor-led training courses. Whether you are a new user or an experienced professional, the courses outlined in this catalog help you gain the knowledge and skills required for the successful adoption and effective use of Blue Yonder Network.

The catalog provides a structured overview of available courses and their learning objectives, audience, and duration. For assistance or guidance in selecting the required courses, you can contact your Blue Yonder Customer Experience or Education Services team.

Contents

About Blue Yonder Education Services

Blue Yonder Education Services seeks to improve supply chain excellence by offering innovative, tailored, and cost-effective training solutions. It focuses on transforming training with adaptable, high-quality programs that help you achieve your business goals, deliver industry-leading performance, and drive economic growth. Blue Yonder Education Services' core offerings include:

- Product courses delivered in person or virtually, as instructor-led training
- Public schedule and private course events
- Applied coaching and mentoring services
- Digital subscriptions and online courses
- Certifications
- Skill gap analysis surveys and training need assessments
- Organizational change and end-user training advisory and professional services

Blue Yonder Training Courses

Designed to facilitate effective adoption and utilization of its software solutions, Blue Yonder training courses provide a structured, expert-guided learning experience.

Features and Benefits

- Offer in-person or live virtual classroom training, delivered by a qualified Blue Yonder instructor, with standard or customized courses and hands-on exercises
- Provide comprehensive training on specific Blue Yonder solutions and related business processes
- Ensure learner engagement throughout the training program
- Award learners with badges and certification, when applicable

Blue Yonder Network Course Catalog—Overview

The Blue Yonder Network catalog provides comprehensive training courses designed for different audiences in an organization. These courses combine learning concepts with practical exercises that help learners deepen their knowledge of Blue Yonder Network.

Course Name	Learning Objectives	Audience	Duration
Level 1: Foundation			
4720: Introduction to Blue Yonder Network	After completing this course, learners will be able to: • Navigate the Blue Yonder Network platform interfaces and demonstrate the use of core capabilities. • Analyze the Blue Yonder Network value propositions using guided demonstrations and case studies. • Evaluate the traditional vs. network supply chain models through a comparative analysis. • Demonstrate the purpose of Control Tower technology and multienterprise networks. • Assess the network value drivers and their business impact through practical scenarios. • Identify the integration opportunities using the Value First Methodology principles. • Explain the key benefits of working with Blue Yonder Network. • Perform the tasks related to different aspects of Blue Yonder Network.	Project team members and end users	2 days

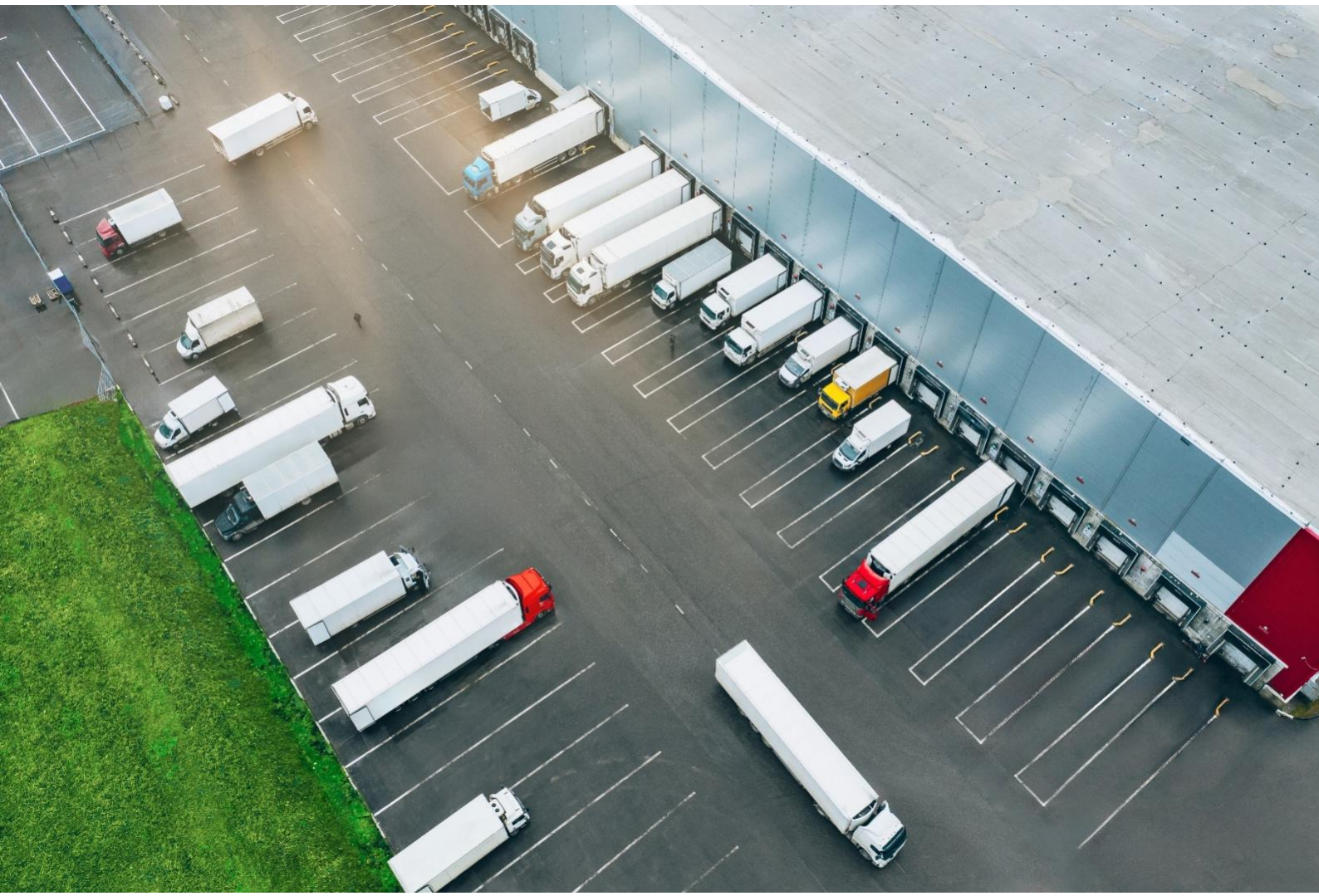
4721: Blue Yonder Network—Foundation	After completing this course, learners will be able to: • Use the features and functionalities of the NEO UI environment and dashboards to execute different workflows. • Describe the fundamental concepts of value chain data models and user role associations in the NEO Platform application. • Explain the enterprise master and transactional data models in detail. • Illustrate the master and transactional data architectures. • Execute the workflows associated with the enterprise master and transactional data models. • Execute the workflows associated with the exception management framework using its various components. • Describe the key concepts of Orchestration, Documents and Attachments, and Business Rules. • Execute the workflows associated with Orchestration, Documents and Attachments, and Business Rules.	Project team members and end users	4 days
4722: Blue Yonder Network - Supply Chain Command Center - Logistics—Overview	After completing this course, learners will be able to: • State the purpose of the Supply Chain Command Center - Logistics solution within the Blue Yonder ecosystem. • Describe the core capabilities and value drivers of the Supply Chain Command Center - Logistics solution. • Define the key terminologies associated with the Supply Chain Command Center - Logistics solution. • Navigate the Supply Chain Command Center - Logistics interface to manage operations, enable collaboration, and mitigate disruptions. • Execute the transportation planning and execution workflows to manage the end-to-end shipment life cycle through guided demonstrations. • Execute an end-to-end transportation planning workflow with the help of a use case.	Project team members and end users	1 day

4724: Blue Yonder Network - Supply Chain Command Center - Planning—Overview	After completing this course, learners will be able to: • State the purpose of the Supply Chain Command Center - Planning solution within the Blue Yonder ecosystem. • Describe the core capabilities and value drivers of the Supply Chain Command Center - Planning solution. • Define the key terminologies associated with the Supply Chain Command Center - Planning solution. • Navigate the Supply Chain Command Center - Planning interface to manage operations, enable collaboration, and mitigate disruptions. • Execute the planning and execution workflows to manage the end-to-end planning life cycle through guided demonstrations. • Execute an end-to-end planning workflow with the help of a use case.	Project team members and end users	1 day
Level 2: Core			
4723: Blue Yonder Network - Supply Chain Command Center - Logistics—Functional	After completing this course, learners will be able to: • Configure the master and transactional data models associated with the Supply Chain Command Center - Logistics solution. • Execute the end-to-end logistics workflows using the components of the Supply Chain Command Center - Logistics solution. • Troubleshoot the complex logistics and performance issues. • Analyze the reports and dashboards for logistics performance management.	Project team members and end users	3 days

4725: Blue Yonder Network - Supply Chain Command Center - Planning—Functional	After completing this course, learners will be able to: • Explain the foundational master data concepts of the Supply Chain Command Center - Planning solution. • Describe the configurable policy settings and reporting capabilities of the Supply Chain Command Center - Planning solution. • Use the Order Forecast Collaboration workbench to share and manage time-phased order forecasts, approvals, and exceptions. • Execute the order tracking and management workflows. • Collaborate with partners on inventory targets and capacity projections. • Execute and manage the quality specification, inspection, and compliance workflows across all planning-related transactions. • Execute the end-to-end planning workflows with procurement integration. • Troubleshoot the complex planning and collaboration issues. • Create and manage partner network surveys, requests for quotations, and supplier invoices.	Project team members and end users	3 days
4726: Blue Yonder Network - Trading Partner Network Services—Functional	After completing this course, learners will be able to: • Identify the key components of Trading Partner Network Services. • Execute the partner onboarding and integration workflows. • Demonstrate the use of Blue Yonder Network's partner invitation tool for ongoing trading partner network management. • Configure the role-based partner access and collaboration frameworks. • Execute the process of sending, monitoring, tracking, and accepting partner invitations. • Troubleshoot the partner network issues and optimize the connectivity.	Project team members and end users	1 day

4727: Blue Yonder Network - Network Telematics—Functional	After completing this course, learners will be able to: • Explain the key features and capabilities of Network Telematics. • Describe the integration of Network Telematics with external partners. • List the foundational and transactional data models associated with Network Telematics. • Configure the different aspects of the foundational and transactional data models associated with Network Telematics. • Execute the key steps involved in the operational workflow of Network Telematics. • Demonstrate the purpose of Network Telematics with the help of a use case.	Project team members and end users	1 day
4728: Blue Yonder Network - Network Risk Resilience—Functional	After completing this course, learners will be able to: • Explain the key features and capabilities of Network Risk Resilience. • List the foundational and transactional data models associated with Network Risk Resilience. • Configure the different aspects of the foundational and transactional data models associated with Network Risk Resilience. • Execute the key steps involved in the operational workflow of Network Risk Resilience. • Demonstrate the purpose of Network Risk Resilience with the help of a use case.	Project team members and end users	1 day
4729: Blue Yonder Network - Network Appointment Scheduling—Functional	After completing this course, learners will be able to: • Explain the key features and capabilities of Network Appointment Scheduling. • Describe the foundational and transactional data models associated with Network Appointment Scheduling. • Configure the different aspects of the foundational and transactional data models associated with Network Appointment Scheduling. • Execute the key steps involved in the operational workflow of Network Appointment Scheduling. • Demonstrate the purpose of Network Appointment Scheduling with the help of a use case.	Project team members and end users	1 day

4730: Blue Yonder Network - Chain of Custody—Functional	After completing this course, learners will be able to: • Explain the key features and capabilities of Chain of Custody. • List the foundational and transactional data models associated with Chain of Custody. • Configure the different aspects of the foundational and transactional data models associated with Chain of Custody. • Execute the key steps involved in the operational workflow of Chain of Custody. • Demonstrate the purpose of Chain of Custody with the help of a use case.	Project team members and end users	1 day



Blue Yonder Network Course Details

4720: Introduction to Blue Yonder Network

Course Objectives

After completing this course, learners will be able to:

- Navigate the Blue Yonder Network platform interfaces and demonstrate the use of core capabilities.
- Analyze the Blue Yonder Network value propositions using guided demonstrations and case studies.
- Evaluate the traditional versus network supply chain models through a comparative analysis.
- Demonstrate the purpose of Control Tower technology and multienterprise networks.
- Assess the network value drivers and their business impact through practical scenarios.
- Identify the integration opportunities using the Value First Methodology principles.
- Explain the key benefits of working with Blue Yonder Network.
- Perform the tasks related to different aspects of Blue Yonder Network.

Audience

Project team members and end users

Prerequisites

No prerequisites are required for this course.

Duration

2 days

Training Level

Beginner and intermediate

Day 1 (7 hours)		
Lesson Name	**Learning Objectives**	**Duration**
Introduction to Blue Yonder Network		**1.5 hours**
01: Fundamentals of Blue Yonder Network	After completing this lesson, learners will be able to list the features of Blue Yonder Network.	15 minutes
02: Introduction to Blue Yonder Network	After completing this lesson, learners will be able to: • Describe the different components of the NEO Platform application. • Explain the benefits of the NEO Platform application compared with traditional enterprise models.	15 minutes
03: Introduction to Platform, Network, and Value Chain	After completing this lesson, learners will be able to: • Describe the basic concepts of platform, network, and value chain. • Differentiate between network and enterprise models.	45 minutes

04: Control Tower Technology Value Matrix	After completing this lesson, learners will be able to analyze the Control Tower rankings from the perspective of an industry analyst.	15 minutes
Unlearning Supply Chain Management		**1 hour**
05: Unknown Unknowns	After completing this lesson, learners will be able to: • Define Digital Supply Chain Networks. • Reconstruct the traditional approaches to supply chain management with technology-enabled autonomous supply management.	1 hour
Underlying Issues with Traditional Supply Chains		**1.5 hours**
06: Underlying Issues with Traditional Supply Chains	After completing this lesson, learners will be able to explain how the bullwhip effect and traditional ERP systems contribute to information silos.	45 minutes
07: Underlying Issues with Traditional Supply Chains—Reference	After completing this lesson, learners will be able to interpret the fundamental issues in traditional supply chain management with relevant examples.	45 minutes
Network Value Drivers		**30 minutes**
08: Network Value Drivers	After completing this lesson, learners will be able to list the benefits of using a multienterprise business network.	30 minutes
Network Types: Hub-to-Hub Infrastructure		**1 hour**
09: Hub and Spoke vs. Blue Yonder's Hub-to-Hub Infrastructure	After completing this lesson, learners will be able to compare the Hub and Spoke infrastructure with Blue Yonder Network's Hub-to-Hub infrastructure.	1 hour
Network Types: Federated Networks		**1.5 hours**
10: Federated Networks	After completing this lesson, learners will be able to: • Define a federated network. • State the significance of federated networks for a multienterprise business network.	45 minutes
11: Federated Data Security	After completing this lesson, learners will be able to describe the different capabilities of Federated Data Security.	45 minutes

Day 2 (7 hours)		
Multienterprise Master Data Management		**1.5 hours**
12: Multienterprise Master Data Management	After completing this lesson, learners will be able to interpret how effective data management across a multienterprise network eliminates constraints.	45 minutes
13: Multienterprise Master Data Management—Made Easy	After completing this lesson, learners will be able to interpret how Multienterprise Master Data Management forms foundation for a single version of the truth.	45 minutes
Master Data-as-a-Service		**30 minutes**
14: Master Data-as-a-Service	After completing this lesson, learners will be able to describe the concept of Master Data-as-a-Service.	30 minutes
Multienterprise Master Data Management Data Sheet		**1 hour**
15: Multienterprise Master Data Management—Data Sheet	After completing this lesson, learners will be able to describe the concept and significance of Multienterprise Master Data Management.	30 minutes
16: Multienterprise Master Data Management—Reference	After completing this lesson, learners will be able to analyze the ChainLink Research Supply Chain Networks industry report.	30 minutes
Shared Network Services		**1 hour**
17: Shared Network Services	After completing this lesson, learners will be able to describe the concept and significance of Shared Network Services.	1 hour
Integration Approach		**1 hour**
18: Integration Approach	After completing this lesson, learners will be able to identify the integration opportunities using the Value First Methodology principles.	1 hour

Sample Day in Life		2 hours
17: Working with Blue Yonder Network	After completing this lesson, learners will be able to explain the key benefits of working with Blue Yonder Network.	1 hour
18: Hands-on Exercises	After completing this lesson, learners will be able to perform the tasks related to different aspects of Blue Yonder Network.	1 hour

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: The hands-on exercises will be practiced during the training sessions with the help of the instructor.

Disclaimer: The course objectives, lesson titles, descriptions, and duration are provisional and may change during development based on subject matter expert reviews, quality improvements, and learner feedback. For latest updates, you can contact Education Services.

4721: Blue Yonder Network—Foundation

Course Objectives

After completing this course, learners will be able to:

- Use the features and functionalities of the NEO UI environment and dashboards to execute different workflows.
- Describe the fundamental concepts of value chain data models and user role associations in the NEO Platform application.
- Explain the enterprise master and transactional data models in detail.
- Illustrate the master and transactional data architectures.
- Execute the workflows associated with the enterprise master and transactional data models.
- Execute the workflows associated with the exception management framework using its various components.
- Describe the key concepts of Orchestration, Documents and Attachments, and Business Rules.
- Execute the workflows associated with Orchestration, Documents and Attachments, and Business Rules.

Audience

Project team members and end users

Prerequisite

4720: Introduction to Blue Yonder Network

Duration

4 days

Training Level

Beginner and intermediate

Day 1 (7 hours)		
Lesson Name	**Learning Objectives**	**Duration**
NEO UI: User Profile Pane		**1 hour**
01: User Profile Pane in the NEO UI	After completing this lesson, learners will be able to: • Explain the different features of the User Profile pane. • Create a new user in the NEO Platform application.	1 hour
NEO UI: Navigation Pane		**1 hour**
02: Navigation Pane in the NEO UI	After completing this lesson, learners will be able to: • List the key components of the navigation pane in the NEO UI. • Use these components to perform different tasks in the NEO UI.	1 hour

NEO UI: Dashboards and Widgets		1.5 hours
03: Dashboards in the NEO UI	After completing this lesson, learners will be able to: • State the purpose of dashboard and its characteristics. • Describe the different types of widgets. • Perform the steps to add and configure widgets on a dashboard. • Explain the different dashboard operations and layouts. • Customize a dashboard layout. • Create additional dashboards, switch between dashboards, and publish dashboards.	1.5 hours
NEO UI: Reporting Framework		**1 hour**
04: Reporting Framework in the NEO UI	After completing this lesson, learners will be able to: • State the significance of reporting framework in the NEO Platform application. • Describe the different types of reports. • Perform the steps to access and filter reports. • Explain the different report operations. • Customize a report layout. • Create and access a favorite report.	1 hour
Introduction to NEO Platform		**30 minutes**
05: Introduction to NEO Platform	After completing this lesson, learners will be able to: • List the features of Blue Yonder Network. • Describe the different aspects of the NEO Platform application. • Describe the basic concepts of platform, network, and value chain. • Differentiate between network and enterprise models.	30 minutes
Master Data: Value Chain Data Models		**1 hour**
06: Value Chain Data Models in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of value chain data models within the NEO Platform application. • Explain how these models facilitate enhanced data visibility and autonomy. • Describe the basic concepts of user roles and permissions within the value chain model.	1 hour

Master Data: User Role Associations and External Reference		1 hour
07: Users, User Roles, and Associations in NEO Platform	After completing this lesson, learners will be able to: • Create users and assign roles within the NEO Platform application. • State the significance of user role associations and their impact on data visibility and permissions.	45 minutes
08: External Reference in NEO Platform	After completing this lesson, learners will be able to: • Define external references. • Perform the steps to manage external references. • Perform the steps to link external references to transactions or entities for integration and tracking.	15 minutes
Day 2 (7 hours)		
Master Data: Enterprise Master Data Models and Roles and Role Types		**1 hour**
09: Introduction to Enterprise Master Data Models in NEO Platform	After completing this lesson, learners will be able to: • Describe the enterprise master data models. • Illustrate the master data hierarchical structure. • Explain the master data onboarding process. • Define the relationship between the different master data components.	15 minutes
10: Roles and Role Types in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of roles and role types, value chain admin role, and value chain admin standard roles. • Define the different types of value chain admin standard roles. • Create a new role. • Configure role permissions and user access. • Describe the concept of an enterprise admin role and role type. • Create an enterprise role type and enterprise role. • Customize an enterprise role.	45 minutes

Master Data: Partners and Vendors and Customers		1.5 hours
11: Partners in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of partners. • Define the partnership nomenclature. • Differentiate between unidirectional and bidirectional types of partnerships. • Add a new partner and bulk partner records. • Define the different types of partners available in the NEO Platform application.	45 minutes
12: Vendors and Customers in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of vendors and customers. • Explain the association between an organization and a vendor. • Access and review the organization and vendor association data. • Define the vendor policies. • Perform the steps to access and review vendor policies. • Configure the vendor policy settings. • Add a vendor to a buyer organization.	45 minutes
Master Data: Sites and Partner Sites		**1 hour**
13: Sites in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of sites. • Define the different types of sites. • State the purpose of sites in inbound and outbound supply chains. • Perform the steps to access existing site records. • Create a new site.	30 minutes
14: Partner Sites in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of partner sites. • State the purpose of partner sites in inbound and outbound supply chains. • Perform the steps to access existing partner site records. • Create a new partner site. • Perform the steps to export partner site records.	30 minutes

Master Data: Items and AVL and ACL		1.5 hours
15: Items in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of items and their characteristics. • View, add, and update items records in Neo Platform. • Describe the concept of item mapping. • Perform the steps to map an item between two enterprises.	45 minutes
16: Approved Vendor Lists and Approved Customer Lists in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of the Approved Vendor List model and the Approved Customer List model. • Add Approved Vendor List and Approved Customer List records.	45 minutes
Master Data: Purchase Contracts and Bill of Materials		**1 hour**
17: Purchase Contracts in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of purchase contracts. • Perform the steps to access and review the details of a purchase contract. • Create a new purchase contract.	30 minutes
18: Bill of Materials in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of bill of materials. • Perform the steps to access and review the details of bill of materials. • Create and upload a new bill of materials. • State the purpose of different tabs available in the bill of materials pane.	30 minutes
Master Data: Buffers, Buffer Lanes, and Site Lanes		**1 hour**
19: Buffers, Buffer Lanes, and Site Lanes in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of the Buffer model and its attribute Buffer On-Hand. • View an existing buffer and add a new buffer. • Describe the concept of the Buffer Lane model. • Perform the steps to view existing site lanes. • Create a new site lane and buffer lane.	1 hour

Day 3 (7 hours)		
Master Data: Hierarchies and Entity Groups		**1.5 hours**
20: Hierarchies and Entity Groups in NEO Platform	After completing this lesson, learners will be able to: • Describe the concepts of product hierarchy, site hierarchy, partner hierarchy, and entity groups. • View and edit an existing site hierarchy. • Perform the steps to add a new site hierarchy. • Create a preference using the Search My Preferences option. • Create a new entity group role association.	1.5 hours
Master Data: Attribute Schemas and Geo Patterns		**1.5 hours**
21: Attribute Schemas in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of attribute framework and its different associated models. • Perform the steps to view an existing attribute schema. • Create a new attribute schema.	45 minutes
22: Geo Patterns in NEO Platform	After completing this lesson, learners will be able to: • Describe the different geo patterns based on geographical factors such as region, lane, and zone. • Perform the steps to add new regions, patterns to regions, lanes, and zones.	45 minutes
Master Data: Policies		**30 minutes**
23: Policies in NEO Platform	After completing this lesson, learners will be able to: • Describe policies. • Configure and manage policies within NEO Platform.	30 minutes

Transactional Data: Enterprise Transactional Data Models and Order Forecast Collaboration		1 hour
24: Introduction to Enterprise Transactional Data Models in NEO Platform	After completing this lesson, learners will be able to: • Describe the enterprise transactional data models. • Explain how each model supports different processes in the supply chain.	15 minutes
25: Order Forecast Collaboration in NEO Platform	After completing this lesson, learners will be able to: • Describe the order forecast collaboration process. • Execute the order forecast collaboration workflow using the order forecast collaboration workbench. • Customize the workbench as a buyer and vendor.	45 minutes
Transactional Data: Orders		**1 hour**
26: Orders in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of the Order model and its different levels. • List the four data models that help manage an order. • Explain the different types and states of order. • Define the categories of purchase order. • Perform the steps to review a purchase order.	1 hour
Transactional Data: Shipments and Movements and Invoices		**1.5 hours**
27: Shipments and Movements in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of the Shipment model and its structure. • Differentiate between domestic and international shipping. • Explain the different states in the life cycle of a shipment. • Explain how shipments are linked to orders. • Describe the concept of the Movement model. • Explain the different types of movements. • Perform the steps to access and review shipments and movements.	45 minutes
28: Invoices in NEO Platform	After completing this lesson, learners will be able to: • Define invoices. • Describe the concept of the Procurement Invoice Data model. • Explain the types and states of invoices. • View different types of existing invoices.	45 minutes

Day 4 (7 hours)		
Transactional Data: Inventory Visibility and Receipts and Singletons and Lots		**1.5 hours**
29: Inventory Visibility and Receipts in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of inventory visibility and its different models. • Perform the steps to access and review the details of each inventory visibility model. • Describe the concept of the Receipt model. • Explain the different states and types of receipts. • Perform the steps to access existing receipts. • Create a new receipt.	1 hour
30: Singletons and Lots in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of singletons and lots. • Perform the steps to access singletons and lots. • State the purpose of integrating singletons and lots.	30 minutes
Transactional Data: Exception Management Framework		**30 minutes**
31: Exception Management Framework in NEO Platform	After completing this lesson, learners will be able to describe the key components of the exception management framework in NEO Platform.	30 minutes
Transactional Data: Tracking Events and Milestones		**1.5 hours**
32: Tracking Events in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of tracking events. • Define the configurations related to tracking events. • Create the order and shipment tracking events to monitor key supply chain activities. • State the purpose of different tabs available in the Tracking Event Policies pane corresponding to shipment tracking.	45 minutes
33: Milestones in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of milestones. • State the significance of setting milestones. • Execute the milestone tracking process workflow. • Explain the different milestone statuses. • Configure the milestones and milestone derivation rules.	45 minutes

Transactional Data: Approval Routing and Alert Framework		1 hour
34: Approval Routing in NEO Platform	After completing this lesson, learners will be able to: • Configure and apply the approval routing rules for various transactions. • Execute the steps to set conditions using business rules, assign approvers, and manage approval deadlines.	30 minutes
35: Alert Framework in NEO Platform	After completing this lesson, learners will be able to: • Describe alerts and the types of alerts. • Create and view an alert subscription. • Explain the different alert delivery mechanisms to execute the alert workflow. • Access and use the Alert Inbox pane to review alerts.	30 minutes
Transactional Data: Problems and Tickets		**1 hour**
36: Problems in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of the Problems model. • Explain the different types of problems. • Execute the process to detect, categorize, and manage problems by consolidating related exceptions into actionable items.	30 minutes
37: Tickets in NEO Platform	After completing this lesson, learners will be able to: • Create, assign, and track tickets for enabling interenterprise collaboration. • Perform the steps to link tickets to transactions and set priorities. • Explain the different states in the life cycle of a ticket.	30 minutes

Transactional Data: ONE Key Concepts (Orchestration, Documents and Attachments, and Business Rules)		1.5 hours
38: ONE Key Concepts (Orchestration, Documents and Attachments, and Business Rules) in NEO Platform	After completing this lesson, learners will be able to: • Describe the concept of orchestration and its roles and functionalities within the supply chain operations. • Configure and manage document types and permissions. • Create and apply business rules.	1.5 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: The hands-on exercises will be practiced during the training sessions with the help of the instructor.

Disclaimer: The course objectives, lesson titles, descriptions, and duration are provisional and may change during development based on subject matter expert reviews, quality improvements, and learner feedback. For latest updates, you can contact Education Services.

4722: Blue Yonder Network - Supply Chain Command Center - Logistics—Overview

Course Objectives

After completing this course, learners will be able to:

- State the purpose of the Supply Chain Command Center - Logistics solution within the Blue Yonder ecosystem.
- Describe the core capabilities and value drivers of the Supply Chain Command Center - Logistics solution.
- Define the key terminologies associated with the Supply Chain Command Center - Logistics solution.
- Navigate the Supply Chain Command Center - Logistics interface to manage operations, enable collaboration, and mitigate disruptions.
- Execute the transportation planning and execution workflows to manage the end-to-end shipment life cycle through guided demonstrations.
- Execute an end-to-end transportation planning workflow with the help of a use case.

Audience

Project team members and end users

Prerequisites

No prerequisites are required for this course.

Duration

1 day

Training Level

Beginner and intermediate

Lesson Name	Learning Objectives	Duration
01: Introduction to Supply Chain Command Center - Logistics Solution	After completing this lesson, learners will be able to: • State the purpose of the Supply Chain Command Center – Logistics solution. • Explain the challenges it addresses. • List the key roles that use this solution to manage logistics operations. • Describe the core capabilities and value drivers of the Supply Chain Command Center – Logistics solution.	1 hour
02: Key Terminologies	After completing this lesson, learners will be able to define the key terminologies associated with the Supply Chain Command Center – Logistics solution.	30 minutes

03: User Interface	After completing this lesson, learners will be able to: • Explain the key user interface components associated with the Supply Chain Command Center – Logistics solution. • Use the user interface components and their features to manage logistics operations, enable collaboration, and mitigate disruptions.	2 hours
04: Operational Workflow	After completing this lesson, learners will be able to: • Describe the eight key steps in the Supply Chain Command Center – Logistics operational workflow. • Execute the transportation planning and execution workflows to manage the end-to-end shipment life cycle. • Use the NEO Platform application features to execute, monitor, and track logistics processes with the help of a guided demonstration.	1.5 hours
05: Supply Chain Command Center – Logistics—Planning and Execution Workflow—Use Case	After completing this lesson, learners will be able to: • Execute an end-to-end transportation planning workflow with the help of a use case. • Execute the tasks related to generating load plans and tenders, confirming fulfillment, scheduling delivery, completing shipment, and finalizing freight settlement.	2 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: The hands-on exercises will be practiced during the training sessions with the help of the instructor.

Disclaimer: The course objectives, lesson titles, descriptions, and duration are provisional and may change during development based on subject matter expert reviews, quality improvements, and learner feedback. For latest updates, you can contact Education Services.

4724: Blue Yonder Network - Supply Chain Command Center - Planning—Overview

Course Objectives

After completing this course, learners will be able to:

- State the purpose of the Supply Chain Command Center - Planning solution within the Blue Yonder ecosystem.
- Describe the core capabilities and value drivers of the Supply Chain Command Center - Planning solution.
- Define the key terminologies associated with the Supply Chain Command Center - Planning solution.
- Navigate the Supply Chain Command Center - Planning interface to manage operations, enable collaboration, and mitigate disruptions.
- Execute the planning and execution workflows to manage the end-to-end planning life cycle through guided demonstrations.
- Execute an end-to-end planning workflow with the help of a use case.

Audience

Project team members and end users

Prerequisites

No prerequisites are required for this course.

Duration

1 day

Training Level

Beginner and intermediate

Lesson Name	Learning Objectives	Duration
01: Introduction to Supply Chain Command Center – Planning Solution	After completing this lesson, learners will be able to: • State the purpose of the Supply Chain Command Center – Planning solution. • Explain the challenges it addresses. • List the key roles that use this solution to manage planning operations. • Describe the core capabilities and value drivers of the Supply Chain Command Center – Planning solution.	1 hour
02: Key Terminologies	After completing this lesson, learners will be able to define the key terminologies associated with the Supply Chain Command Center – Planning solution.	30 minutes

03: User Interface	After completing this lesson, learners will be able to: • Explain the key user interface components associated with the Supply Chain Command Center – Planning solution. • Use the user interface components and their features to manage planning operations, enable collaboration, and mitigate disruptions.	2 hours
04: Operational Workflow	After completing this lesson, learners will be able to: • Execute the transportation planning and execution workflows to manage the end-to-end planning life cycle. • Use the NEO Platform application features to execute, monitor, and track planning processes with the help of a guided demonstration.	1.5 hours
05: Supply Chain Command Center – Planning— Planning and Execution Workflow Use Case	After completing this lesson, learners will be able to: • Execute an end-to-end planning workflow with the help of a use case. • Execute the tasks related to order forecast collaboration, inventory collaboration, production collaboration, capacity collaboration, and quality collaboration.	2 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: The hands-on exercises will be practiced during the training sessions with the help of the instructor.

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4723: Blue Yonder Network - Supply Chain Command Center - Logistics—Functional

Course Objectives

After completing this course, learners will be able to:

- Configure the master and transactional data models associated with the Supply Chain Command Center - Logistics solution.
- Execute the end-to-end logistics workflows using the components of the Supply Chain Command Center - Logistics solution.
- Troubleshoot the complex logistics and performance issues.
- Analyze the reports and dashboards for logistics performance management.

Audience

Project team members and end users

Prerequisite

4722: Blue Yonder Network - Supply Chain Command Center - Logistics—Overview

Duration

3 days

Training Level

Intermediate and advanced

Day 1 (7 hours)		
Lesson Name	**Learning Objectives**	**Duration**
Supply Chain Command Center (Logistics—Visibility)		**7 hours**
01: Foundational Master Data Models	After completing this lesson, learners will be able to: • List the foundational master data models associated with the visibility component of the Supply Chain Command Center – Logistics solution. • Configure the different aspects of the master data models associated with the visibility component.	1.5 hours
02: Principal Transactional Data Models	After completing this lesson, learners will be able to: • List the principal transactional data models associated with the visibility component of the Supply Chain Command Center – Logistics solution. • Configure the different aspects of the transactional data models associated with the visibility component.	1.5 hours

03: End-to-End Operational Workflow	After completing this lesson, learners will be able to execute the visibility operational workflow of the Supply Chain Command Center – Logistics solution through a guided demonstration.	2 hours
04: Reporting	After completing this lesson, learners will be able to analyze the reports and dashboards associated with the visibility component of the Supply Chain Command Center – Logistics solution.	2 hours
Day 2 (7 hours)		
Supply Chain Command Center (Logistics—Execution)		**7 hours**
05: Foundational Master Data Models	After completing this lesson, learners will be able to: • List the foundational master data models associated with the execution component of the Supply Chain Command Center – Logistics solution. • Configure the different aspects of the master data models associated with the execution component.	2 hours
06: Principal Transactional Data Models	After completing this lesson, learners will be able to: • List the principal transactional data models associated with the execution component of the Supply Chain Command Center – Logistics solution. • Configure the different aspects of the transactional data models associated with the execution component.	1.5 hours
07: End-to-End Operational Workflow	After completing this lesson, learners will be able to execute the execution operational workflow of the Supply Chain Command Center – Logistics solution using a guided demonstration.	2 hours
08: Reporting	After completing this lesson, learners will be able to analyze the reports and dashboard analytics associated with the execution component of the Supply Chain Command Center – Logistics solution.	1.5 hours

Day 3 (7 hours)		
Supply Chain Command Center (Logistics—Freight Audit and Pay)		**7 hours**
09: Foundational Master Data Models	After completing this lesson, learners will be able to: • List the foundational master data models associated with. the freight audit and pay component of the Supply Chain Command Center – Logistics solution. • Configure the different aspects of the master data models associated with the freight audit and pay component.	1.5 hours
10: Principal Transactional Data Models	After completing this lesson, learners will be able to: • List the principal transactional data models associated with the freight audit and pay component of the Supply Chain Command Center – Logistics solution. • Configure the different aspects of the transactional data models associated with the freight audit and pay component.	1.5 hours
11: End-to-End Operational Workflow	After completing this lesson, learners will be able to execute the freight audit and pay operational workflow of the Supply Chain Command Center – Logistics solution with the support of guided demonstration.	2 hours
12: Reporting	After completing this lesson, learners will be able to analyze the reports and dashboard associated with the freight audit and pay component of the Supply Chain Command Center – Logistics solution.	2 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: These hands-on exercises will be practiced during the training sessions with the help of the instructor.

Disclaimer: The course objectives, lesson titles, descriptions, and duration are provisional and may change during development based on subject matter expert reviews, quality improvements, and learner feedback. For latest updates, you can contact Education Services.

4725: Blue Yonder Network - Supply Chain Command Center - Planning—Functional

Course Objectives

After completing this course, learners will be able to:

- Explain the foundational master data concepts of the Supply Chain Command Center - Planning solution.
- Describe the configurable policy settings and reporting capabilities of the Supply Chain Command Center - Planning solution.
- Use the Order Forecast Collaboration workbench to share and manage time-phased order forecasts, approvals, and exceptions.
- Execute the order tracking and management workflows.
- Collaborate with partners on inventory targets and capacity projections.
- Execute and manage the quality specification, inspection, and compliance workflows across all planning-related transactions.
- Execute the end-to-end planning workflows with procurement integration.
- Troubleshoot the complex planning and collaboration issues.
- Create and manage partner network surveys, requests for quotation, and supplier invoices.

Audience

Project team members and end users

Prerequisite

4724: Blue Yonder Network - Supply Chain Command Center - Planning—Overview

Duration

3 days

Training Level

Intermediate and advanced

Day 1 (7 hours)		
Lesson Name	**Learning Objectives**	**Duration**
01: Order Forecast Collaboration	After completing this lesson, learners will be able to: • Describe the foundational master data concepts associated with the Order Forecast Collaboration capability of the Supply Chain Command Center – Planning solution. • Configure the policy settings associated with the Order Forecast Collaboration capability. • Analyze the reports and dashboards associated with the Order Forecast Collaboration capability. • Use the Order Forecast Collaboration workbench to share and manage time-phased order forecasts, approvals, and exceptions.	3.5 hours

02: Order Visibility and Collaboration	After completing this lesson, learners will be able to: • Describe the foundational master data concepts associated with the Order Visibility and Collaboration capability of the Supply Chain Command Center – Planning solution. • Configure the policy settings associated with the Order Visibility and Collaboration capability. • Analyze the reports and dashboards associated with the Order Visibility and Collaboration capability. • Execute the order tracking and management workflows.	3.5 hours
Day 2 (7 hours)		
03: Inventory Visibility and Collaboration	After completing this lesson, learners will be able to: • Describe the foundational master data concepts associated with the Inventory Visibility and Collaboration capability of the Supply Chain Command Center – Planning solution. • Configure the policy settings associated with the Inventory Visibility and Collaboration capability. • Analyze the reports and dashboards associated with the Inventory Visibility and Collaboration capability. • Manage inventory shortages/excesses using the projected inventory view. • Collaborate with partners on inventory targets and policies.	1 hour
03: Production Visibility	After completing this lesson, learners will be able to: • Describe the foundational master data concepts associated with the Production Visibility capability of the Supply Chain Command Center – Planning solution. • Configure the policy settings associated with the Production Visibility capability. • Analyze the reports and dashboards associated with the Production Visibility capability. • Execute the supplier production orders management and monitoring workflows.	2 hours
05: Capacity Visibility and Collaboration	After completing this lesson, learners will be able to: • Describe the foundational master data concepts associated with the Capacity Visibility and Collaboration capability of the Supply Chain Command Center – Planning solution. • Configure the policy settings associated with the Capacity Visibility and Collaboration capability. • Analyze the reports and dashboards associated with the Capacity Visibility and Collaboration capability. • Identify the capacity shortages and excesses. • Collaborate with partners on capacity projections.	2 hours

06: Quality Visibility and Collaboration	After completing this lesson, learners will be able to: • Describe the foundational master data concepts associated with the Quality Visibility and Collaboration capability of the Supply Chain Command Center – Planning solution. • Configure the policy settings associated with the Quality Visibility and Collaboration capability. • Analyze the reports and dashboards associated with the Quality Visibility and Collaboration capability. • Identify the capacity shortages and excesses. • Execute and manage the quality specification, inspection, and compliance workflows across all planning-related transactions.	2 hours
Day 3 (7 hours)		
07: Network Survey	After completing this lesson, learners will be able to: • Create and manage partner surveys. • Configure risk assessment workflows.	1.5 hours
08: Network Base Procurement	After completing this lesson, learners will be able to: • Execute the end-to-end planning workflows with procurement integration. • Configure all aspects of a procure-to-pay process.	2 hours
09: Request for Quotation Management	After completing this lesson, learners will be able to: • Create and manage requests for quotation. • Evaluate vendor bids for purchase or blanket orders.	1.5 hours
10: Supplier Invoicing	After completing this lesson, learners will be able to create, manage, and validate supplier invoices.	2 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: These hands-on exercises will be practiced during the training sessions with the help of the instructor.

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4726: Blue Yonder Network - Trading Partner Network Services—Functional

Course Objectives

After completing this course, learners will be able to:

- Identify the key components of Trading Partner Network Services.
- Execute the partner onboarding and integration workflows.
- Demonstrate the use of Blue Yonder Network's partner invitation tool for ongoing trading partner network management.
- Configure the role-based partner access and collaboration frameworks.
- Execute the process of sending, monitoring, tracking, and accepting partner invitations.
- Troubleshoot the partner network issues and optimize the connectivity.

Audience

Project team members and end users

Prerequisites

No prerequisites are required for this course.

Duration

1 day

Training Level

Intermediate and advanced

Lesson Name	Learning Objectives	Duration
01: Introduction to Trading Partner Network Services	After completing this lesson, learners will be able to explain the key features and capabilities of Trading Partner Network Services.	30 minutes
02: Partner Onboarding Process	After completing this lesson, learners will be able to: • Describe the partner onboarding process. • Create an onboarding program for suppliers and carriers.	1.5 hours
03: Using Partner Invitation Tool	After completing this lesson, learners will be able to use the partner invitation tool for individual and bulk partner onboarding process.	1.5 hours
04: Roles and Access of Partner invitation Tool	After completing this lesson, learners will be able to configure the role-based partner access and collaboration frameworks.	1 hour
05: Sending Invitations	After completing this lesson, learners will be able to execute the process of sending individual and bulk partner invitations.	1 hour

06: Monitoring Invitation Status	After completing this lesson, learners will be able to execute the process of monitoring and tracking partner invitations.	1 hour
07: Accepting Invitation	After completing this lesson, learners will be able to execute the process of accepting partner invitations.	30 minutes

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: These hands-on exercises will be practiced during the training sessions with the help of the instructor.

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4727: Blue Yonder Network - Network Telematics—Functional

Course Objectives

After completing this course, learners will be able to:

- Explain the key features and capabilities of Network Telematics.
- Describe the integration of Network Telematics with external partners.
- List the foundational and transactional data models associated with Network Telematics.
- Configure the different aspects of the foundational and transactional data models associated with Network Telematics.
- Execute the key steps involved in the operational workflow of Network Telematics.
- Demonstrate the purpose of Network Telematics with the help of a use case.

Audience

Project team members and end users

Prerequisites

No prerequisites are required for this course.

Duration

1 day

Training Level

Intermediate and advanced

Lesson Name	Learning Objectives	Duration
01: Introduction to Network Telematics	After completing this lesson, learners will be able to: • Explain the key features and capabilities of Network Telematics. • Describe the integration process of Network Telematics with external partners.	1.5 hours
02: Foundational Data Models and Configurations	After completing this lesson, learners will be able to: • List the foundational data models associated with Network Telematics. • Configure the different aspects of the foundational data models associated with Network Telematics.	1.5 hours
03: Transactional Data Models and Configurations	After completing this lesson, learners will be able to: • List the transactional data models associated with Network Telematics. • Configure the different aspects of the transactional data models associated with Network Telematics.	1.5 hours

04: Operational Workflow	After completing this lesson, learners will be able to execute the key steps involved in the operational workflow of Network Telematics through a guided demonstration.	1 hour
05: Use Case	After completing this lesson, learners will be able to demonstrate the purpose of Network Telematics with the help of a use case.	1.5 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: These hands-on exercises will be practiced during the training sessions with the help of the instructor.

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4728: Blue Yonder Network - Network Risk Resilience—Functional

Course Objectives

After completing this course, learners will be able to:

- Explain the key features and capabilities of Network Risk Resilience.
- List the foundational and transactional data models associated with Network Risk Resilience.
- Configure the different aspects of the foundational and transactional data models associated with Network Risk Resilience.
- Execute the key steps involved in the operational workflow of Network Risk Resilience.
- Demonstrate the purpose of Network Risk Resilience with the help of a use case.

Audience

Project team members and end users

Prerequisites

No prerequisites are required for this course.

Duration

1 day

Training Level

Intermediate and advanced

Lesson Name	Learning Objectives	Duration
01: Introduction to Risk Resilience Management	After completing this lesson, learners will be able to explain the key features and functionalities of Blue Yonder Network's Risk Resilience management capability.	1.5 hours
02: Foundational Data Models and Configurations	After completing this lesson, learners will be able to: • List the foundational data models associated with Network Risk Resilience. • Configure the different aspects of the foundational data models associated with Network Risk Resilience.	1.5 hours
03: Transactional Data Models and Configurations	After completing this lesson, learners will be able to: • List the transactional data models associated with Network Risk Resilience. • Configure the different aspects of the transactional data models associated with Network Risk Resilience.	1.5 hours

04: Operational Workflow	After completing this lesson, learners will be able to execute the key steps involved in the operational workflow of Network Risk Resilience through a guided demonstration.	1 hour
05: Use Case	After completing this lesson, learners will be able to identify and mitigate risk events with the help of a use case.	1.5 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: These hands-on exercises will be practiced during the training sessions with the help of the instructor.

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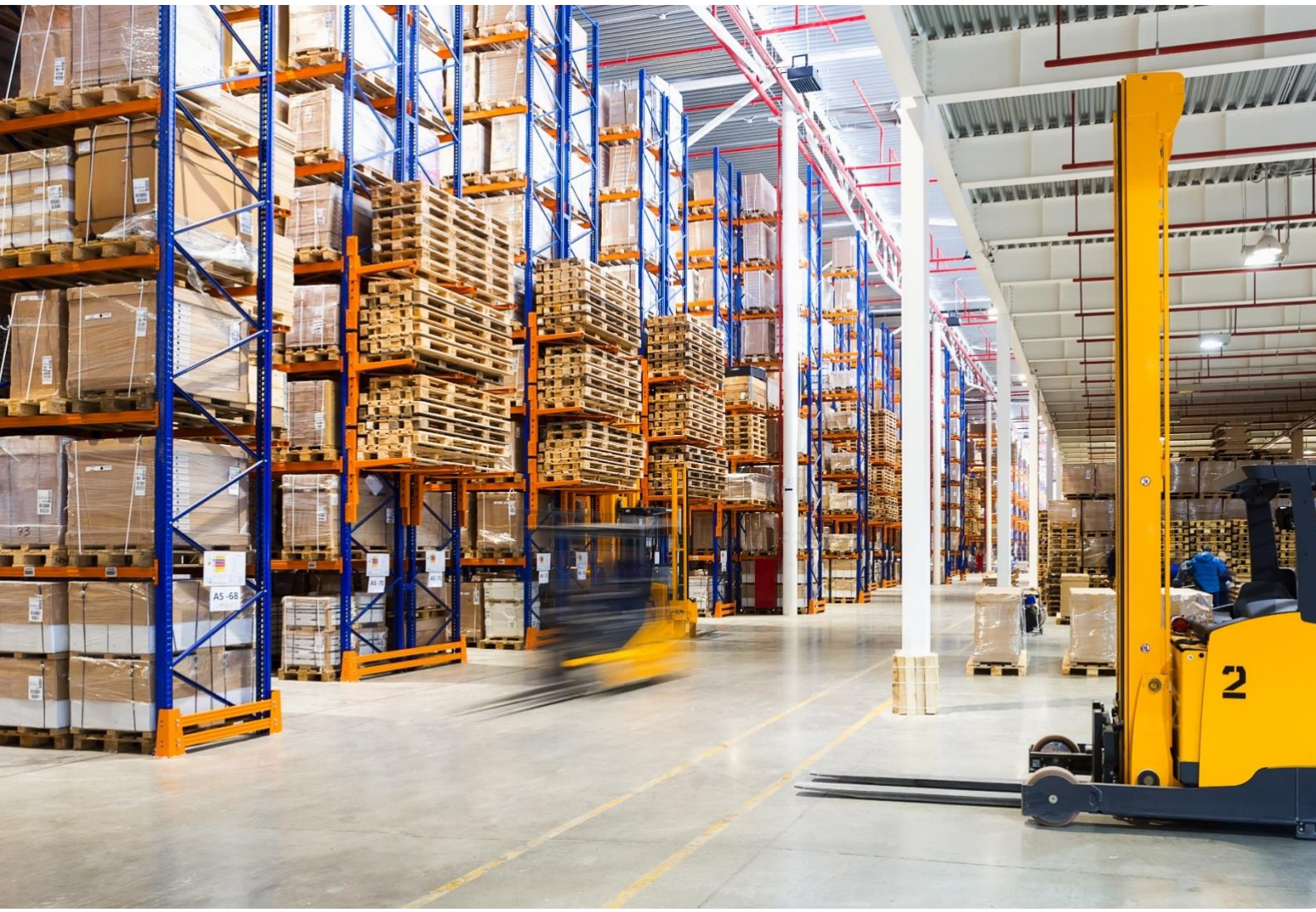

4729: Blue Yonder Network - Network Appointment Scheduling—Functional

Course Objectives

After completing this course, learners will be able to:

- Explain the key features and capabilities of Network Appointment Scheduling.
- Describe the foundational and transactional data models associated with Network Appointment Scheduling.
- Configure the different aspects of the foundational and transactional data models associated with Network Appointment Scheduling.
- Execute the key steps involved in the operational workflow of Network Appointment Scheduling.
- Demonstrate the purpose of Network Appointment Scheduling with the help of a use case.

Audience

Project team members and end users

Prerequisites

No prerequisites are required for this course.

Duration

1 day

Training Level

Intermediate and advanced

Lesson Name	Learning Objectives	Duration
01: Introduction to Network Appointment Scheduling	After completing this lesson, learners will be able to explain the key features and functionalities of Blue Yonder Network's Appointment Scheduling capability.	1.5 hours
02: Foundational Data Models and Configurations	After completing this lesson, learners will be able to: • Describe the foundational data models associated with Network Appointment Scheduling. • Configure the different aspects of the foundational data models associated with Network Appointment Scheduling.	1.5 hours
03: Transactional Data Models and Configurations	After completing this lesson, learners will be able to: • List the transactional data models associated with Network Appointment Scheduling. • Configure the different aspects of the transactional data models associated with Network Appointment Scheduling.	1.5 hours

04: Operational Workflow	After completing this lesson, learners will be able to execute the key steps involved in the operational workflow of Network Appointment Scheduling through a guided demonstration.	1 hour
05: Use Case	After completing this lesson, learners will be able to demonstrate the purpose of Network Appointment Scheduling with the help of a use case.	1.5 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: These hands-on exercises will be practiced during the training sessions with the help of the instructor.

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4730: Blue Yonder Network - Chain of Custody—Functional

Course Objectives

After completing this course, learners will be able to:

- Explain the key features and capabilities of Chain of Custody.
- List the foundational and transactional data models associated with Chain of Custody.
- Configure the different aspects of the foundational and transactional data models associated with Chain of Custody.
- Execute the key steps involved in the operational workflow of Chain of Custody.
- Demonstrate the purpose of Chain of Custody with the help of a use case.

Audience

Project team members and end users

Prerequisites

No prerequisites are required for this course.

Duration

1 day

Training Level

Intermediate and advanced

Lesson Name	Learning Objectives	Duration
01: Introduction to Chain of Custody	After completing this lesson, learners will be able to explain the key features and functionalities of Blue Yonder Network's Chain of Custody capability.	1.5 hours
02: Foundational Data Models and Configurations	After completing this lesson, learners will be able to: • List the foundational data models associated with Chain of Custody. • Configure the different aspects of the foundational data models associated with Chain of Custody.	1.5 hours
03: Transactional Data Models and Configurations	After completing this lesson, learners will be able to: • List the transactional data models associated with Chain of Custody. • Configure the different aspects of the transactional data models associated with Chain of Custody.	1.5 hours

04: Operational Workflow	After completing this lesson, learners will be able to execute the key steps involved in the operational workflow of Chain of Custody through a guided demonstration.	1 hour
05: Use Case	After completing this lesson, learners will be able to demonstrate the purpose of Chain of Custody with the help of a use case.	1.5 hours

Hands-on Exercises: This course contains hands-on exercises for practicing the tasks covered in the lessons.

Note: These hands-on exercises will be practiced during the training sessions with the help of the instructor.

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